



EFFAT

EUROPEAN FEDERATION OF FOOD, AGRICULTURE AND TOURISM TRADE UNIONS

# EFFAT Tourism Sector Work Programme 2013

## Work priorities proposed by the Tourism Sector Board

### Precarious work

- **Fight against precarious work**
  - Implementation of the “10 EFFAT Key Points to Fight Precarious Work” and the “EFFAT Guidance on the Use of Temporary Agency Workers” in the tourism sector
  - Further collection of examples of initiatives/good practices in the sector and feeding into EFFAT website [www.precarious-work.eu](http://www.precarious-work.eu)
    - ▶ reporting back to Tourism General Assembly and EFFAT Executive Committee
- **Undeclared work**
  - Further implementation of the joint EFFAT-HOTREC statement on undeclared work
    - Collection of information on measures undertaken by national member organisations, social partners, etc. to combat undeclared work
    - Dissemination of the information and feed into EU Institutions, e.g. Eurofound
  - ▶ reporting back to Tourism General Assembly and EFFAT-HOTREC SDC Plenary
- **Social criteria in public procurement to fight unfair competition in the awarding of contracts**
  - Monitoring of and input in the legislative procedure on the Directive on public procurement
  - Follow up of the joint initiative of social partners in contract catering, cleaning and security, e.g. letter to procurement authorities (national, big cities)
  - Continue cooperation in the Informal Network for Sustainable Development in Public Procurement in the EU (trade unions, social NGOs, fair trade associations)
  - ▶ reporting back to Tourism General Assembly and EFFAT-FERCO SDC Plenary
- **EU legislation e.g. on working time, posting of workers, public procurement, seasonal migrant workers from 3<sup>rd</sup> countries, intra-corporate transfers, etc.**
  - Monitoring of evolution and regular update
  - Input of sector’s concerns
  - ▶ reporting back to Tourism General Assembly

### Gender equality

- **Implementation of the EFFAT Gender Equality Plan in the Tourism Sector**
  - Identification of major gender equality issues in tourism
  - Collection and dissemination of information about measures and initiatives of member organisations to increase equal opportunities for women and men
  - ▶ reporting back to Tourism General Assembly

## **Qualification and training**

- **European Qualification and Skills Passport (QSP)**
  - Further implementation of the European Qualification and Skills' Passport (QSP) in the Hospitality Sector:
    - restructuring and translation of the skills list
    - integration of the skills list into the EURES system
    - uploading of the skills list on the EFFAT and HOTREC websites
    - dissemination of the tool and promotion of its use
  - ▶ reporting back to Tourism General Assembly and EFFAT-HOTREC SDC Plenary
- **Online training tool on food hygiene in contract catering**
  - Further promotion of the training tool at national and company level
  - ▶ reporting back to Tourism General Assembly and EFFAT-FERCO SDC Plenary
- **ESCO** (European taxonomy on skills, competences, qualifications and occupations)
  - Participation in the ESCO Reference Group "Hospitality & Tourism"
  - ▶ reporting back to Tourism General Assembly and EFFAT-HOTREC SDC
- **Sector Skills Councils**
  - Monitor developments in other sectors and evaluate with HOTREC and FERCO possibility to set up sector skills council for hotel-restaurant or contract catering sector
  - ▶ reporting back to Tourism General Assembly

## **Information and consultation rights of workers in transnational companies**

- **Finalisation and follow up of the project "Changing ownership patterns in transnational hotel and restaurant chains and their impact on workers' information and consultation rights" ('virtual hotels')**
- **Set up and support EWCs in transnational hotel, restaurant and catering chains**
- **Coordinate European Works Councils in multisectoral TNCs**
- **Use TNCs / EWCs for organising / recruitment initiatives**
  - ▶ reporting back to Tourism General Assembly

## **Strengthening of the cooperation of tourism trade unions in the regions**

- **Capacity building in Central, Eastern and South Eastern Europe**
  - Organisation of a conference for tourism trade unions in Central, Eastern and South Eastern Europe on industrial relations, social dialogue and collective bargaining in the sector
  - ▶ reporting back to Tourism General Assembly

## **Combat sexual exploitation of children in tourism**

- Participation in the project "SAFE HOST - Supporting European Social Partners to combat sexual exploitation of children in travel and tourism"
- ▶ reporting back to Tourism General Assembly

### **Cooperation within the framework of the ETLC**

- **EWCs in transnational travel and tourism companies**
- **Combat sexual exploitation of children in travel and tourism**
- **Cruise industry**
- **Cross-sectoral cooperation with European employers' associations in tourism**
- **ETLC Conference 2013?**
  - ▶ reporting back to Tourism General Assembly

### **Cooperation with EU Institutions**

- **Implementation of Communication “Europe, the world's No 1 tourist destination – a new political framework for tourism in Europe”**
  - Monitoring and influencing the realisation of
    - European Tourism Observatory
    - European Tourism Quality Label
    - European Charta for Sustainable and Responsible Tourism
- **Participation in Tourism Sustainability Group (TSG)**
- **Participation in tourism events of EU Presidencies**  
(in cooperation with respective national trade unions)
  - ▶ reporting back to Tourism General Assembly

### **Social tourism**

- **Participation in the project “Promoting Social Tourism in Europe through the Development of a Demand-Supply Web-Based Platform”**
  - Development of a platform for a network of trade union holiday facilities
- **ETUC-EFFAT-ISTO Task Force Social Tourism**
  - Elaboration of a joint work programme
  - ▶ reporting back to Tourism General Assembly

### **Social dialogue**

- **The Work Programmes 2013 of the Social Dialogue Committees Hotels & Restaurants (with HOTREC) and Contract Catering (with FERCO) are an integral part of this work programme (see attached)**

### **Other issues to follow up:**

- Sustainable and socially responsible tourism: cooperation with NGOs
  - ▶ Presentation and discussion at next Tourism General Assembly
- Social labelling of hotels and restaurants
  - ▶ Initiation of fair hotels campaigns in more countries, feed into European Tourism Quality Label
- Health & safety at the workplace
  - ▶ e.g. violence/harassment at the workplace; workload housekeeping; see possibilities OSHA

## List of 2013 meetings relevant for the EFFAT Tourism Sector

<b>18 January</b>	Rome	SAFE HOST Project Steering Committee (PSC)
<b>30-31 January</b>	Paris	Elior EWC
<b>6 February</b>	Brussels	EFFAT-FERCO Social Dialogue Contract Catering Steering Committee
<b>5 March</b>	Brussels	EFFAT-HOTREC Social Dialogue Hotels & Restaurants Steering Committee
<b>16 April</b>	Madrid	SAFE HOST PSC
<b>18-19 April</b>	Brussels	ESCO Reference Group "Hospitality & Tourism"
<b>26 April</b>	Brussels	ETLC meeting
<b>18-19 May</b>	Florence	SAFE HOST Conference
<b>21, 23 +24 May</b>	Geneva	IUF Catering, Hotel & Tourism Steering Groups
<b>6 June</b>	Brussels	Tourism Sector Board
<b>7 June</b>	Brussels	EFFAT-HOTREC Social Dialogue Hotels & Restaurants Steering Committee
<b>12-14 June</b>	Brussels	Rezidor EWC
<b>19-20 June</b>	Twickenham	Compass SNB
<b>19-20 June</b>	Paris	Sodexo EWC
<b>27 June</b>	Brussels	EFFAT-FERCO Social Dialogue Contract Catering Steering Committee
<b>4-5 July</b>	Brussels	ESCO Reference Group "Hospitality & Tourism"
<b>5-6 September</b>	Copenhagen	IUF HRCT Trade Group Board
<b>12 September</b>	Brussels	EFFAT-FERCO Social Dialogue Contract Catering Steering Committee
<b>2 October</b>	Brussels	EFFAT-HOTREC Social Dialogue Hotels & Restaurants Steering Committee
<b>7 October</b>	Brussels	EFFAT-FERCO Social Dialogue Contract Catering Plenary
<b>8 October</b>	Brussels	Restructuring project: contract catering
<b>16 October</b>	Vilnius, Lithuania	SAFE HOST PSC
<b>17-18 October</b>	Vilnius	European Tourism Forum 2013
<b>November</b> (exact date tbc)	(tbc)	General Assembly Tourism
<b>20 November</b>	Brussels	SAFE HOST European launching event
<b>12 December</b>	Brussels	Tourism Sector Board
<b>13 December</b>	Brussels	EFFAT-HOTREC Social Dialogue Hotels & Restaurants Plenary

State of affairs 2013-05-29